



ROOT CAUSE ANALYSIS

Incidents happen in healthcare institutions almost every day, but not all incidents need to be looked at in depth. Incidents that result in serious injuries e.g. fractures or death demand serious attention from those who review the incidents. A systematic step by step approach is required to identify the root causes of an adverse event and to determine effective interventions for the identified root causes to ensure sustainable improvements.

COURSE DETAILS



23 Apr 2025
15 Sep 2025



9 am to 5 pm (1 Day)



Learning Objectives

- Defining an incident
- Forming a multidisciplinary team
- Conducting an RCA interview
- Establishing chronology of the incidents
- Cause and effect analysis
- Determining effective interventions based on root causes identified.



Course Fees

\$900 (incl. GST)



Who Should Attend

All staff involved in incident review and management. Includes Staff Nurses, Physiotherapists, Occupational Therapists, Nurse Managers, Centre Managers, Managers and HODs.



Method

- Lectures, group work and case discussions
- Face to Face @ Ren Ci Learning Academy (71 Irrawaddy Road, Singapore 329562)



Key Trainers

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and has a vast experience in the management of adverse events including developing the adverse event review structure. She is also an experienced trainer in management of adverse events and root cause analysis.

Wong Leon Yein, Senior Executive, Clinical Quality Management Unit, BSc in Professional Practice in Nursing.

Leon Yein is a registered nurse with more than 10 years' experience both as a practitioner in renal, emergency & outpatient care and day surgery; and administrator with MOH. She is actively involved in leading adverse event management and root cause analysis.

Ong Li Wen is a Quality Executive in the Clinical Quality Management unit, holding Bachelor of Science in Nursing as well as Bachelor in Business Management studies. Liwen is a registered nurse with experience in emergency care. She is actively involved in adverse event management and root cause analysis.