

## **REQUEST FOR PROPOSAL NO: RC24MM08**

### **Provision of Managed Cloud PBX for Ren Ci Hospital**

The project will require the successful vendor to provision and maintain a managed cloud PBX system (3CX) for Ren Ci Community Hospital, Ren Ci @ Ang Mo Kio and Ren Ci @ Bukit Batok St. 52.

#### **Pre-qualification criteria**

- 1) Holds an active Service-Based Operations (SBO) License(s) from Infocomm Media Development Authority (IMDA).
- 2) More than 5 years' experience of implementing and supporting cloud PBX system (3CX).

Vendor will have to provide the pre-qualification supporting documents upon RFP registration:

- 1) SBO License(s) from IMDA, which include
  - a. Public Internet Access Services
  - b. IP Telephony Services
  - c. Internet-based voice and data services
- 2) Past 5 years' experience for cloud PBX system (3CX), with the information of
  - a. Year of project implementation
  - b. Client profile
  - c. Description of project (Number of lines, any number porting, migration, etc)

Interested vendors may email to both: Ms Krystal Ng at [krystal\\_ng@renci.org.sg](mailto:krystal_ng@renci.org.sg) and Mr Jason Chua at [jason\\_chua@renci.org.sg](mailto:jason_chua@renci.org.sg) to register your interest with above pre-qualification supporting documents.

Registration Closing Date: **23 October 2024, Wednesday, 12pm**

Please indicate your Registered Company Name, Liaison Person and Contact Details in your email.

Any updates and/or changes to this notice will be communicated via email.