



ROOT CAUSE ANALYSIS

Incidents happen in healthcare institutions almost every day, but not all incidents need to be looked at in depth. Incidents that result in serious injuries e.g. fractures or death demand serious attention from those who review the incidents. A systematic step by step approach is required to identify the root causes of an adverse event and to determine effective interventions for the identified root causes to ensure sustainable improvements.

COURSE DETAILS



24 APR 2024
23 SEP 2024



9 am to 5 pm



Learning Objectives

- Defining an incident
- Forming a multidisciplinary team
- Conducting an RCA interview
- Establishing chronology of the incidents
- Cause and effect analysis
- Determining effective interventions based on root causes identified.



Course Fees

\$600 (incl. GST)



Who Should Attend

All staff involved in incident review and management. Includes Staff Nurses, Physiotherapists, Occupational Therapists, Nurse Managers, Centre Managers, Managers and HODs.



Method

Lectures, group work and case discussions



Key Trainers

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and is an experienced trainer in management of adverse events and root cause analysis.

B Padmavathi, Manager, Clinical Quality Management Unit, MSc Clinical Leadership, BSc Nursing (Hons).

Padma is a registered nurse with more than 10 years' clinical experience in orthopedics, obstetrics and gynecology nursing, and experience in nursing home management. She is actively involved in developing and conducting trainings in management of adverse events and root cause analysis.