



## IMPROVEMENT TOOLKIT - INTERMEDIATE

Improvement Toolkit Intermediate will provide participants with the knowledge in applying the Science of Improvement through the various Improvement Tools. Participants will be led through on the elements of 6S, VSM, DOWNTIME, PDSA, A3 STORYBOARD, CPIP and Design Thinking via activities and hands-on application. Attending this session will allow participants to lead improvement projects and generate problem statements, walk through the diagnostic journey, set clear goals and testing out interventions.

### COURSE DETAILS

 **20-21 MAR 2024**  
**24-25 JUL 2024**  
**20-21 NOV 2024**

 **9 am to 5 pm**

#### Learning Objectives

- Quality in healthcare
- Improvement science
- Introduction to Design Thinking
- PDSA application and diagnostic journey
- Downtime – 8 Wastes in healthcare
- VSM and diagnostic journey
- Gap analysis
- A3 storyboard application
- 6S methodology and intervention
- CPI application and diagnostic journey


#### Key Trainer


**Dr Kala Kanagasabai**, MBBS, MMED FM, GDGM, MCFP


Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and helped many teams complete very successful improvement projects. She is an experienced trainer in improvement methodologies.

**B Padmavathi**, Manager, Clinical Quality Management Unit, MSc Clinical Leadership, BSc Nursing (Hons).

Padma has more than 10 years clinical experience in orthopedics, obstetrics and gynecology nursing, and is experienced in nursing home management. She is actively involved in developing and conducting improvement trainings, and is involved in improvement efforts across Ren Ci.

 **Course Fees**  
\$900 (incl. GST)

 **Who Should Attend**  
Managers and senior staff identified to lead and facilitate Improvement Projects.

 **Method**  
Lectures, group work and discussions.