



# IMPROVEMENT TOOLKIT - BASIC

Improvement Toolkit - Basic will introduce participants to Quality in Healthcare and the Science of Improvement and Common Improvement Tools. Participants will be taught 6S, PDSA and A3 STORYBOARD and its application in improvement work. These tools can allow participants to kick start improvement projects by generating problem statements and identifying root causes and work on strategies for implementation.

## COURSE DETAILS



**17 JAN 2024    8 APR 2024**  
**7 FEB 2024    8 MAY 2024**  
**6 MAR 2024    5 JUN 2024**



**Course Fees**  
 \$600 (incl. GST)



### Learning Objectives

- Quality in healthcare
- Improvement science
- Develop problem and mission statements
- PDSA application and diagnostic journey
- A3 storyboard
- 6S diagnostic journey
- Introduction to Design Thinking
- Measures of improvement
- Cost savings calculation
- Sustain and spread improvement



**Who Should Attend**  
 All staff who are interested in improving their work processes and outcomes.



**Method**  
 Lectures, group work and discussions.



**Course Duration**  
 9am -5pm (1 Day )



### Key Trainer

**B Padmavathi**, Manager, Clinical Quality Management Unit, MSc Clinical Leadership, BSc Nursing (Hons).

Padma has more than 10 years clinical experience in orthopedics, obstetrics and gynecology nursing, and is experienced in nursing home management. She is actively involved in developing and conducting improvement trainings, and is involved in improvement efforts across Ren Ci.

**Dr Kala Kanagasabai**, MBBS, MMED FM,GDGM, MCFP

Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and helped many teams complete very successful improvement projects. She is an experienced trainer in improvement methodologies.



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<b>17 JUL 2024</b>	<b>16 OCT 2024</b>
<b>7 AUG 2024</b>	<b>1 NOV 2024</b>
<b>18 SEP 2024</b>	<b>18 DEC 2024</b>



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