



CLINICAL INCIDENT REPORTING AND MANAGEMENT

Participants will be brought through the process of reporting an incident, how to conduct a comprehensive review to identify root causes and putting in place the interventions and monitoring the sustainability of these interventions.


COURSE DETAILS


 **28 FEB 2024**
24 JUN 2024
23 OCT 2024


 **9 am to 5 pm**

Learning Objectives

- Definition of clinical incidents
- Learning from past incidents
- Incident Review and Management System
- SAC (Severity Assessment Code) Scoring
- RCA (Root Cause Analysis) Review
- Conducting an incident review, planning and follow up of interventions

 **Course Fees**
\$600 (incl. GST)

 **Who Should Attend**
All staff involved in incident review and management. Includes Staff Nurses, Physiotherapists, Occupational Therapists, Nurse Managers, Centre Managers, Managers and HODs.

 **Method**
Lectures, case discussions and presentations.

Key Trainers

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and has a vast experience in the management of adverse events including developing the adverse event review structure. She is also an experienced trainer in management of adverse events and root cause analysis.

B Padmavathi, Manager, Clinical Quality Management Unit, MSc Clinical Leadership, BSc Nursing (Hons).

Padma is a registered nurse with more than 10 years' clinical experience in orthopedics, obstetrics and gynecology nursing, and nursing home management. She is actively involved in the management and training of staff in adverse events and root cause analysis.